

# **Welcome to Hilton Head Plantation!**

Congratulations on your new home! To help make your transition into the community as smooth as possible, we've created this helpful checklist. It includes essential contacts, important procedures, and some local tips to help you feel right at home.

## **Before You Move In**

- Moving Truck Access
- Due to narrow roads, 18-wheel trucks are generally not allowed inside the Plantation.
- 🚗 Call Security at [843-681-2459](tel:843-681-2459) ahead of time to coordinate use of the ball field lot (next to the POA Service Center) and shuttle your items with a smaller truck.
- Using PODS or Portable Storage Units?
- These are classified as utility trailers and must:
  - Be removed the same day
  - Follow commercial hours:
    - Mon–Fri: 7:00 AM–7:00 PM
    - Sat: 8:00 AM–5:00 PM
    - 🚫 Sunday use is not permitted. Violations may result in fines.

## **First Steps**

- POA Service Center
- 📍 7 Surrey Lane
- 🕒 Mon–Fri: 8:00 AM–4:30 PM
- 📞 [843-681-8800](tel:843-681-8800)
  - Pick up your Welcome Packet
  - Get vehicle decals (bring registration, insurance, and license)
  - Get your Personal Identification Number (PIN) to order guest passes online
  - 🌐 [www.hhppoa.org](http://www.hhppoa.org)

## **Set Up Utilities**

- Electricity: [Palmetto Electric](#)
- 📍 111 Mathews Drive
- 📞 [843-681-5551](tel:843-681-5551)
- Water & Sewer: [Hilton Head Public Service District \(PSD\)](#)
- 📍 21 Oak Park Drive
- 📞 [843-681-5525](tel:843-681-5525)
- TV & Internet:
  - [Spectrum](#) – 📞 [866-892-7201](tel:866-892-7201)
  - [Sparklight](#) – 📞 [843-341-1501](tel:843-341-1501)

## Mail & Delivery

- Post Office:
- 📍 213 William Hilton Pkwy (Route 278)
- Use Route 278 or Gumtree Road > Marsh Point Ln
- ☎ 843-681-5856 (general USPS)

## Helpful Locations

- Hilton Head Library
- 📍 11 Beach City Road
- ☎ 843-255-6500
- 🕒 Mon–Sat, hours vary by season
- Government Center
- 📍 539 William Hilton Parkway
- ☎ 843-255-2510
- For:
  - Voter Registration
  - Vehicle Tax Payments

## Driver's License & Registration

- Become a South Carolina Resident
  - Visit the [SCDMV](#) at
  - 📍 15 Sheridan Park Circle, Bluffton
  - Bring:
    - Social Security document (pay stub works)
    - Current registration/title
  - Pay personal property tax before registering your vehicle

## Register to Vote

- ✅ At the [DMV](#) when changing your license
- OR in person at the Government Center listed above





## Tax Savings for Full-Time Residents

- Apply for 4% Special Assessment Ratio (vs. 6%)
- 📄 [Application Form & Info](#)
- 🏛 [Beaufort County Assessor's Office](#)
  - Hilton Head Office: 📍 539 William Hilton Parkway | ☎ 843-255-2510
  - Bluffton Office: 📍 4819 Bluffton Parkway | ☎ 843-255-2419


## Beach Parking Pass

- If you own property in the Town of Hilton Head
- 💰 \$15/year
- 📍 32 Office Park Road, Suite 108
- ☎ 843-342-4580
- 🕒 Mon–Fri: 8:00 AM–4:30 PM

## **Trash & Recycling**

- Hilton Head Transfer Station
-  Gateway Circle off Dillon Road
-  [843-681-3731](tel:843-681-3731)
-  Open: Mon–Tue, Thu–Sun, 9 AM–7 PM | Closed Wed & Holidays
  - Accepts household waste, yard waste, recyclables, and more
  -  Car Decal required (get one from the County or POA)

## **Get to Know Your New Home**

- Take a stroll at Dolphin Head or Pine Island
- Relax in a rocking chair on the back porch of the Plantation House
-  Free Wi-Fi (Password: 8436818800)

Welcome to your new chapter at Hilton Head Plantation—where neighbors are friends, and community matters! If you have any questions, feel free to reach out to [communications@hhppoa.org](mailto:communications@hhppoa.org) or call [843-681-8800](tel:843-681-8800).