

Thursday, October 17, 2016, 10:25 a.m.  
Hurricane Matthew Recovery Update

## Hurricane Matthew Recover Update

**Downed Trees on your property-** Each individual property owner is responsible for trees that fell on their property regardless of where the tree was rooted. If a tree is partly on your property and a neighboring property, whatever portion lies on each property is that property owner's responsibility to remove. Crowder Gulf /the Town of HHI, HHPPOA, and FEMA will not remove debris from your private property.

**Property Owners are responsible for the clean-up and debris removal on their private property.**

Debris that is placed on the road right-of-way (an area about 10 feet in width off the edge of the asphalt) may be eligible for pick up by FEMA and or the Town of HHI. That determination has not been rendered to our knowledge by FEMA.

**A few tips in dealing with Tree Contractors:** Many tree contractors have descended on Hilton Head Island and HHP seeking work. Some are reputable companies; others may be of dubious character. We do not have a list of "approved or honest contractors" so you need to be careful who you hire to assist you. Get an estimate in writing; do not pre-pay for the work.

### Right-of-Entry

**We have activated the for the Right-of-Entry (ROE) program. The mission of this program is to remove trees from the roof, remove trees that may present an imminent hazard by falling on your home, and to remove trees from the driveway and walkway.**

**It is not a clean-up or removal of debris operation. It is to prevent further damage and to get you access to the front of your home. If the roof is penetrated, a blue tarp will be placed over the damaged area.**

**An assessment team with Crowder Gulf is out reviewing properties in the ROE program presently and will be attending to them on a case by case basis according to the following criteria. Everyone in the ROE program has deposited in escrow \$2,000 to be used towards the necessary work within the scope of the ROE program. If the costs exceed \$2,000, the property owner has agreed as an enrollee to pay any difference between the \$2,000 on deposit and the actual cost of the services provided. In many cases the cost to remove a large tree, and in many cases, multiple trees will be far more costly. If the cost to remove and place tarps exceeds \$2,000, you will be billed for the difference up to \$3,000 total cost. Any home that requires an expenditure of more than \$3,000, we will not proceed with the**

**work until the Property Owner authorizes the expenditure specifically. We will make every effort to contact homeowners in the program in such a situation (cost exceeds \$3000 in total) to see if you wish to proceed with the work.**

**There are over 600 homes enrolled in this program with over 400 homes requiring services. Crews can only move so fast so please be patient.**

**You are not obligated to wait to Crowder Gulf to perform the work under the ROE agreement. If you find a contractor that will do the work faster and or less expensively please do so. You will not be charged nor place your \$2000 on deposit at risk.**

**We just ask that you let us know via an email to either Michele Chisolm [MChisolm@hhppoa.org](mailto:MChisolm@hhppoa.org) or Betsy Weppner [BWeppner@hhppoa.org](mailto:BWeppner@hhppoa.org) so we can remove you from the list so the Crowder Gulf contractor doesn't waste valuable time going to your home when the work has already been contracted or completed.**

**POA Service Center-** The POA Office is open with limited services.

**Household Trash-** The Dump on Dillon Road is open and receiving household trash only.  
**The dumpsters near the POA are CLOSED for spoiled food.**

**Landscape, construction and appliance debris-** This type of debris can be dropped off at the Old Gullah Market on 278 and Squire Pope Road or at Leg-o-Mutton Road where the old concrete plant used to be.

**Guest Passes-** The Guest Pass system is up and running and we will permit bonafide Guests to enter.

**Security** -is on station with access control, neighborhood patrols, and doing damage assessment for the POA.

**Recreation Programs and Activities have been canceled until further notice-** We are presently assessing whether programs for this weekend can be held. Stay tuned.

**Yard Debris Drop off-** We are not taking yard debris at the Drop-off Center at either the Farm location or the ball fields on Seabrook Drive. Debris on the road right-of-way (an area approximately 10 feet off the edge of the asphalt surface going towards you home) is supposed to be picked up by the Town's Contractor.

Please DO NOT pile personal debris on golf course property. They will not remove it.

**Leaning Trees-** Please email David Mills at [dmills@hhppoa.org](mailto:dmills@hhppoa.org) with any leaning trees that need to be looked at that are on POA property. Leaning trees on golf course property or a neighbor's property should be directed to those property owners.

**Leisure Paths-** Remain closed - these pathway have not be totally cleared and there may be hangers that need to be addressed.

**U.S. Mail-** Has started service. Some mailboxes are down or damaged. If you have any questions about your mail, please contact the Post Office directly.

Everyone at the POA is working hard to get through this difficult period. Neighbors who are capable should look to helping neighbors, especially our older residents. Please do not put yourself in harm's

way. Although the Hospital Emergency Room is operational and Fire and Rescue is in place, we do not want to overburden the system. Please be careful using equipment and just getting around your property and the Plantation.

Please stay clear of debris removal crews. These folks are doing a dangerous job, and we don't want to slow them down or get you in harm's way.

**The POA, for the present, will not be charging an access fee for Tree Removal Contractors.**

Please be careful when choosing a contractor making sure they are properly insured and reputable. Many "fly by night" operations may try and take advantage of us when we are most vulnerable.

Thank you for your support, patience, and continued patience.

Peter Kristian, General Manager